



# 2024 Employee Benefits Guide for New Hires



**BENEFITING YOU**



**American Senior  
Communities.**

*Where caring people make the difference.*



# Table of Contents

Determine Your Eligibility Date .....	2
Eligibility and Enrollment .....	4
Free Basic Life Insurance .....	4
Group Health Enrollment.....	4
Who is Eligible for the Group Health Plan?.....	4
How to Enroll.....	4
Qualifying Events.....	5
ASC Employee Benefits Portal.....	5
Your Group Health Benefits	
Medical and Prescription Drug Insurance .....	6
Dental Insurance .....	7
Vision Insurance.....	8
Free Life Insurance, 401(k), and Flexible Spending Accounts.....	9
Garner Health.....	10
Voluntary Benefits .....	11
Supplemental Term Life Insurance.....	11
Short Term Disability Insurance.....	11
Critical Illness Insurance.....	11
Accident Insurance.....	12
Definitions of Important Benefit Terminology.....	13
Important Notice about Health Plan Insurance and other Legal Notices.....	14
Summary of Benefits and Coverage (SBC).....	29

## Determine Your Eligibility Date

### New Hire 2024 Insurance Benefits Start Chart

Full-Time Start Date	Enrollment Deadline	Insurance Eligibility Date
(This is the date you started a Full-Time position with the company.)	(This is the date you must call by to make your benefit enrollment.)	(This is the date your elected coverage would start.)
10/4/2023 - 11/3/2023	12/29/2023 before Noon EST	1/1/2024
11/4/2023 - 12/4/2023	1/31/2024 before 8:00pm EST	2/1/2024
12/5/2023 - 1/2/2024	2/29/2024 before 8:00pm EST	3/1/2024
1/3/2024 - 2/2/2024	3/28/2024 before 8:00pm EST	4/1/2024
2/3/2024 - 3/3/2024	4/30/2024 before 8:00pm EST	5/1/2024
3/4/2024 - 4/3/2024	5/31/2024 before 8:00pm EST	6/1/2024
4/4/2024 - 5/3/2024	6/28/2024 before 8:00pm EST	7/1/2024
5/4/2024 - 6/3/2024	7/31/2024 before 8:00pm EST	8/1/2024
6/4/2024 - 7/4/2024	8/30/2024 before 8:00pm EST	9/1/2024
7/5/2024 - 8/3/2024	9/30/2024 before 8:00pm EST	10/1/2024
8/4/2024 - 9/3/2024	10/31/2024 before 8:00pm EST	11/1/2024
9/4/2024 - 10/3/2024	11/27/2024 before 8:00pm EST	12/1/2024
10/4/2024 - 11/3/2024	12/30/2024 before Noon EST	1/1/2025
11/4/2024 - 12/4/2024	1/31/2025 before 8:00pm EST	2/1/2025

***Please review the chart above to confirm your enrollment deadline and insurance eligibility date. If you have any questions, please reach out to your Payroll/Benefits contact.***

***You must call the Call Center at 1-855-288-1607, by your above listed Enrollment Deadline date, or you will waive participation in the plan.***

***The Call Center is not open weekends or holidays. The Call Center also closes early on Christmas and New Years Eve (actual and observed).***

**Welcome to American Senior Communities (ASC)!** As a Full-Time employee (regularly scheduled and working at least 30 hours each week), you are eligible for certain Company-provided benefits. At American Senior Communities, we believe that our benefits and perks should make a difference—to you, your job and the life you lead outside of work. By taking advantage of the plans offered through our benefits program, you can have a stronger financial well-being and peace of mind—whether you’re single, married or have others depending on you.

Company Sponsored Benefits	Voluntary Benefits
<p>Medical, Vision and Dental</p> <p>Flexible Spending Accounts</p> <p>Free Basic Term Life Insurance</p>	<p>Additional Term Life Insurance</p> <p>Short Term Disability</p> <p>Critical Illness Insurance</p> <p>Accident Insurance</p>

Your eligibility date will be the first of the month on or after sixty (60) days of Full-Time employment. This booklet has the information you need to choose and enroll in those benefits. The Enrollment Call Center can help you with questions about group health and voluntary benefits. You must contact the Enrollment Call Center before your enrollment deadline, or you will waive your rights to certain benefits.

# Eligibility and Enrollment

## **Insurance Benefits Acknowledgment**

The Insurance Benefits Acknowledgement Form was part of your on-boarding required documents.

## **Free Basic Life Insurance**

ASC provides Company-sponsored Group Term Life Insurance free to Full-Time employees. Coverage starts the first of the month on or after sixty (60) days of Full-Time employment. Name your beneficiary through the Enrollment Call Center. This ensures that your life insurance benefit is paid as you would like. The benefit is approximately equal to a multiple of your annual pay. You can change your beneficiary designation any time by contacting the Enrollment Call Center.

## **Group Health Enrollment**

Enroll in group health and voluntary benefits through our Enrollment Call Center. If you do not enroll through the Enrollment Call Center by your enrollment deadline, you will waive your right to enroll in group health insurance until the next available Open Enrollment. Once you waive your right to sign up, your ability to enroll in the plans later is very restricted. Only certain limited, qualifying changes in your status may permit you to add, drop, or change coverage during the year, and only within 31 days of a qualifying event. See your Payroll/Benefits Coordinator immediately if you have a qualifying event and want to make a coverage change.

Generally, deductions begin the pay period in which your benefits begin. Group health deductions are made on a pre-tax basis. You will only pay for the days in the pay period that you have coverage. Always check the deductions on your paycheck. Coverage continues through your Last Date of Employment. Depending on when your Last Date of Employment falls, the premium deductions may be prorated on that pay check. You will be offered the opportunity to continue coverage under the Consolidated Omnibus Budget Reconciliation Act (COBRA).

## **Who is Eligible for the Group Health Plan?**

Group health benefits are available for all employees hired and working in a Full-Time status. In general, these benefits do not apply to employees working in a temporary, PRN, voluntary or Part-Time status unless required by the Affordable Care Act. If you choose coverage for yourself, you may also cover your legal spouse and qualifying dependent children under the age of 26. Spouses who have access to medical coverage through their employer may not be covered under the Medical plan. Dependent children can include biological or adopted children, children for whom you have a legal guardianship, and step-children.

## **How to Enroll**

Carefully read this enrollment guide. Wait until after your first paycheck as a Full-Time employee to ensure the Enrollment Call Center has your employment information. Complete your enrollment before the deadline outlined in the enrollment chart on page 2 of this guide. Phone the Enrollment Call Center toll-free at 855-288-1607. The Call Center is open Monday - Friday from 9 a.m. to 8 p.m., EST. Remember that once your election is in place, you may not be able to make changes unless you have a qualifying event (described on the next page).

**If you do not enroll through the Enrollment Call Center by your enrollment deadline, you will be waiving participation in the plans.**

Before you dial the Enrollment Call Center:

- Read the guide; decide on the benefits you want and the questions you have.
- Allow plenty of time to speak with the Call Center enroller. We recommend you call from home, where you can have these materials and family members nearby in case questions come up during the call.
- You will need your date of birth (DOB) and social security number (SSN) to begin the call with the enroller. You will also need the names, dates of birth, and social security numbers of all dependents you plan to cover. If any of your dependents live at an address different from yours, you will also need that information.

## Qualifying Events

Once you make your benefit choices, you can only make changes during the year if you have a qualifying event (change in status) or at the next Open Enrollment.

Qualifying events may include marriage; divorce; eligibility for Medicare or Medicaid; birth or adoption of a child; change in child's dependent status; death of a spouse, child, or other qualified dependent; commencement or termination of adoption proceedings; or any other change that causes an involuntary loss of coverage elsewhere. Changes due to a qualifying event require proof of the event and you must submit the change paperwork within 31 days of the event.

See the Payroll/Benefits Coordinator at your building if you have a qualifying event.

## ASC Employee Benefits Portal

More information about employee benefits can be found on the ASC Employee Benefits Portal.

The portal can be accessed from any smart phone, iPad, laptop.

Employee Benefits Portal URL; [ascom.mybenefitsinfo.com](https://ascom.mybenefitsinfo.com)

Employee Benefits Portal link; <https://ascom.mybenefitsinfo.com/>

Employee Benefits Portal QR Code;



**Medical Insurance with Anthem** (Visit [anthem.com](http://anthem.com) for provider network information.)

2023 Medical Plan Options	Standard Plan	Pay Saver Plan
<b>Per-Pay Premium Deduction from Paycheck</b> <input type="checkbox"/> Employee Only <input type="checkbox"/> Employee + Spouse* <input type="checkbox"/> Employee + 1 or 2 Children* <input type="checkbox"/> Employee + 3 or More children* <input type="checkbox"/> Family*	\$74.00 \$392.50 \$294.30 \$430.50 \$539.30	\$22.00 \$279.30 \$216.40 \$321.90 \$396.00
<b>Deductible</b> <input type="checkbox"/> Employee Only <input type="checkbox"/> Employee + Family	\$2,500 \$5,000	\$5,250 \$10,500
<b>Coinsurance</b>	25% In-Network 50% Out-of-Network	30% In-Network 50% Out-of-Network
<b>Annual In-Network Out-of-Pocket Maximum</b> <input type="checkbox"/> Employee Only <input type="checkbox"/> Employee + Family	\$5,500 \$11,000	\$6,450 \$12,900
<b>Office Visit</b> <input type="checkbox"/> Anthem LiveHealth Online Telemedicine Co-Pay <input type="checkbox"/> Primary Care Co-Pay <input type="checkbox"/> Specialist Co-Pay <input type="checkbox"/> Urgent Care Co-Pay	\$5 Co-Pay \$30 Co-Pay \$30 Co-Pay \$60 Co-Pay	\$5 Co-Pay \$30 Co-Pay \$60 Co-Pay \$80 Co-Pay
<b>Inpatient/Outpatient Hospitalization</b>	Deductible then Coinsurance	
<b>Emergency Room</b>	\$400 Co-Pay then Deductible and Coinsurance	
<b>Preventative Care</b> <input type="checkbox"/> Annual Checkups <input type="checkbox"/> Wellness Mammograms <input type="checkbox"/> Preventative Colonoscopies	Covered at 100%	
<b>Prescriptions – Retail (30 day supply)</b> <input type="checkbox"/> Generic <input type="checkbox"/> Preferred Brand <input type="checkbox"/> Non-Preferred Brand	\$15 Co-Pay \$30 Co-Pay +30% (max. \$65) \$50 Co-Pay +30% (max. \$85)	\$15 Co-Pay \$30 Co-Pay +30% (max. \$85) \$50 Co-Pay +30% (max. \$110)
<b>Prescriptions filled at CVS/Walgreens/Rite-Aid</b> <input type="checkbox"/> Generic <input type="checkbox"/> Preferred Brand <input type="checkbox"/> Non-Preferred Brand	\$30 Co-Pay \$60 Co-Pay +30% (max. \$130) \$100 Co-Pay +30% (max. \$170)	\$30 Co-Pay \$60 Co-Pay +30% (max. \$130) \$100 Co-Pay +30% (max. \$170)
<b>Prescriptions – Mail Order (90 day supply)</b> <input type="checkbox"/> Generic <input type="checkbox"/> Preferred Brand <input type="checkbox"/> Non-Preferred Brand	\$30 Co-Pay \$70 Co-Pay \$130 Co-Pay	\$30 Co-Pay \$110 Co-Pay \$160 Co-Pay
The pharmacy benefit does not cover specialty drugs. Consult our pharmacy benefit manager, TrueRx, for questions about your pharmacy needs: 866-921-4047 or <a href="mailto:customerservice@TrueRx.com">customerservice@TrueRx.com</a> .		

\*See Definitions section for more information on Eligible Dependents

See Important Notices About Your Medical Plan Coverage for more detailed information about the Medical plans and your rights.



**Dental Insurance by Delta Dental** (find dental providers at [www.deltadentalin.com](http://www.deltadentalin.com))

Features	Delta Dental PPO and Premier Dentist	Non-Participating Dentist (subject to balance billing)*
Per-Pay Premium Deduction from Paycheck		
Employee Only		\$4.98
Employee + Spouse**		\$11.20
Employee + Children**		\$13.37
Family**		\$27.40
Deductible		
<input type="checkbox"/> Employee Only	\$150	\$150
<input type="checkbox"/> Employee + Family	\$450	\$450
Annual Benefit Max. - Classes I, II & III	\$1,000	\$1,000
Orthodontic Lifetime Max. - Class IV	\$1,000	\$1,000
Class I Benefits - Preventative (2 cleanings per year)		
<input type="checkbox"/> Diagnostic & Preventive Services	Plan Pays 100% Deductible Waived	Plan Pays 100% Deductible Waived
<input type="checkbox"/> X-rays		
Class II Benefits - Basic		
<input type="checkbox"/> Oral Surgery	Deductible First then Plan Pays 80%	Deductible First then Plan Pays 80%
<input type="checkbox"/> Minor Restorative Services		
<input type="checkbox"/> Emergency Palliative Treatment		
<input type="checkbox"/> Periodontics & Endodontics		
Class III - Major		
<input type="checkbox"/> Prosthodontics	Deductible First then Plan Pays 50%	Deductible First then Plan Pays 50%
<input type="checkbox"/> Major Restorative Services		
Class IV - Ortho		
<input type="checkbox"/> Orthodontics - limited to dependent children under the age of 19	Plan pays 50% to \$1,000 Lifetime Max  Deductible Waived	Plan pays 50% to \$1,000 Lifetime Max  Deductible Waived

\* When you receive services from a Nonparticipating Dentist, the percentages in this column indicate the portion of Delta Dental's Nonparticipating Dentist Fee that will be paid for those services. This amount may be less than what the Dentist charges or Delta Dental approves, and you are responsible for that difference.

\*\*See Definitions section for more information on Eligible Dependents

## Vision Insurance by VSP through Delta Dental

VSP Vision Insurance covers eye exams, prescription lenses and frames, and contact lenses. For a complete list of covered services, see the Summary Plan Description. To search for providers, you can go to [www.vsp.com/eye-doctor](http://www.vsp.com/eye-doctor) or call Customer Service toll free at 800.877.7195.

Coverage Tier	Employee Per-Pay Premium Rate	
<input type="checkbox"/> Employee Only <input type="checkbox"/> Employee + Spouse <input type="checkbox"/> Employee + Children <input type="checkbox"/> Family		\$1.41 \$7.36 \$5.62 \$12.49
Frequency <input type="checkbox"/> Exam <input type="checkbox"/> Frames <input type="checkbox"/> Lenses and Contact Lenses		12 Months 24 Months 12 Months
Features	In-Network	Out-of-Network
Eye Exam	\$10 copay	Plan pays up to \$45
Contact Lens <input type="checkbox"/> Fitting and Follow-up	Up to \$60	No discount available for out-of-network providers
Frames	Retail \$130 allowance, with an extra \$20 allowance on featured designer brands for frames. 20% savings on any amount above the retail allowance.	Plan pays up to \$70
Standard Lenses Single Vision Bifocal (lined) Trifocal (lined) Lenticular	Single vision, lined bifocal, lined trifocal, or lenticular lenses are Covered in Full after the material co-pay of \$10. Polycarbonate lenses are covered in full for children after the material co-pay of \$10.	Plan pays up to \$30 Plan pays up to \$50 Plan pays up to \$65 Plan pays up to \$100
Contact Lenses (in lieu of eyeglasses)	\$130 Allowance	Plan pays up to \$105
Medically Necessary	Covered in full after co-pay	Plan pays up to \$210

# Free Life Insurance

At no cost to you, American Senior Communities provides a Basic Term Life Insurance benefit to Full-Time employees equal to a multiple of your annual pay.

Name your beneficiary for the free Basic Life Insurance by contacting the Enrollment Call Center. You can update your beneficiary this way at any time. If you fail to name a beneficiary, the plan will determine who receives the benefit.

## 401(k) Retirement Savings Plan

Employees become eligible to participate in the 401(k) Retirement Savings Plan immediately upon hire or rehire if they are age 21. Once enrolled and contribution percentage is elected, contributions will start being deducted from your paycheck as soon as administratively feasible. You will receive a 401(k) Retirement Guide from Transamerica as soon as possible after your hire date.

Enroll in the plan and set-up beneficiaries online at <https://transamerica.com/portal.ascretire> or by downloading the Transamerica Retirement app on your mobile device. You can also call our 401(k) provider, Transamerica, at 800-755-5801.

## Section 125 Plans

The premiums for your group health benefits (Dental, Medical, Vision) are automatically deducted on a pre-tax basis under the Section 125 plan rule.

The company also offers Flexible Spending Accounts (FSA) which are pre-tax savings plans to pay daycare expenses and out-of-pocket medical expenses. You may only enroll in FSAs during Open Enrollment or at the beginning of a plan year.

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## About This Guide

This guide describes the benefits available to employees effective January 1, 2024. It does not include all the details about benefit plan features and rules. Summary Plan Descriptions and insurance certificates have details and terms of your benefits plans. American Senior Communities reserves the right to change or discontinue any or all of its benefits programs or to change the cost of coverage at any time for any reason. Receiving this document is not a guarantee of employment or eligibility for benefits.

## Garner Health Benefit

### New benefit in 2024 for employees and their dependents enrolled in one of the American Senior Communities medical plans.

Garner is a free innovative employee benefit that uses data analytics to help you find the highest quality doctors in the ASC Anthem network and helps cover out-of-pocket eligible medical expenses when you see Garner Top Providers.

How does this benefit work?

Create a Garner account. Then, use the Garner Health app or website to search for the very best doctors in your area. These Top Providers are automatically added to your list of approved providers as soon as they are visible on your screen. Once Top Providers are on your list of approved providers, you can get reimbursed for qualifying\* out-of-pocket costs after your appointment.

\*Your out-of-pocket medical costs will qualify for reimbursement if:

- You have created a Garner account and added the provider to your list of approved providers prior to the date of service.
- Your provider is in-network, and the cost was covered by your health insurance plan. (Check your health insurance plan.)
- The type of cost qualifies for reimbursement under your Garner plan. (Check the “Your benefit” page in the Garner Health app to learn more.)

Questions?

Message the Concierge through the Garner Health mobile app, online at [getgarner.com](https://getgarner.com) or email [concierge@getgarner.com](mailto:concierge@getgarner.com).

More information about Garner Health and how to create an account can be found on the ASC Employee Benefits Portal [ascom.mybenefitsinfo.com](https://ascom.mybenefitsinfo.com)

Recommendations are based solely on independent analysis, not commissions or fees. Garner has no financial relationships with doctors.

# Voluntary Benefits

While the Company shares the cost of healthcare coverage with you, you may want additional levels of insurance protection. You can speak with the Enrollment Call Center to buy voluntary, employee-paid benefits with after-tax dollars to round out your financial security. Read this section carefully. Don't enroll in a benefit if you do not understand it. You can drop voluntary benefits at any time during the year by calling the Enrollment Call Center.

## Voluntary Benefits from Lincoln Financial Group

### **Supplemental Term Life Insurance**

You can buy voluntary, supplemental term life insurance for yourself and your dependents through Lincoln Financial Group.

- Purchase coverage for yourself in increments of \$10,000; for your spouse, increments of \$5,000, up to plan maximums.
- Cost depends on age and level of benefit chosen.
- You can continue coverage if you leave employment.

### **Short-Term Disability Insurance**

The Short-Term Disability plan from Lincoln Financial Group provides coverage that pays cash benefits directly to you if you are suddenly unable to work.

- For approved claims, your benefit begins with the 15th day of illness or injury and could continue for up to 11 weeks.
- **In some cases, a pre-existing condition limitation may apply, and that can affect payment of a claim.** Your enroller can explain this provision; make sure you understand it.
- Cost depends on your pay and the level of benefit you choose. You can apply for a weekly benefit of up to \$2,500, in increments of \$50, not to exceed 60% of your salary.

## Voluntary Benefits Through Aflac (Must be 18 years of age or older to enroll)

Employees enrolling in benefits through Aflac can also receive free fraud protection and legal and financial guidance.

### **Critical Illness Insurance**

If a serious illness strikes, the last thing you need to worry about is how to pay the bills: car payments, rent or mortgage, utilities and food. Critical Illness insurance pays a lump sum cash benefit if you are diagnosed with a covered illness such as heart attack, stroke, or if you are diagnosed with cancer - even if you receive benefits from other insurance.

- Benefits are paid directly to the covered insured. You can select up to \$30,000 in coverage on yourself. Up to \$15,000 in coverage for a spouse. Child coverage has no additional cost, each dependent child is covered at 50% of the employee's benefit selected.
- You may receive a benefit of \$100 per calendar year for certain health screenings. This benefit is in addition to the preventive screenings covered under the medical plans.
- Cost depends on level of benefit and who is covered, as well as age at date of coverage.

Below are the **Critical Illness Insurance** bi-weekly premiums for 2024:

<b>Employee - Non Tobacco</b>	<b>\$5,000</b>	<b>\$10,000</b>	<b>\$15,000</b>	<b>\$20,000</b>	<b>\$25,000</b>	<b>\$30,000</b>
Age 18-29	\$2.21	\$3.02	\$3.84	\$4.65	\$5.47	\$6.29
Age 30-39	\$2.39	\$3.40	\$4.40	\$5.41	\$6.41	\$7.42
Age 40-49	\$3.09	\$4.79	\$6.49	\$8.19	\$9.88	\$11.58
Age 50-59	\$4.91	\$8.42	\$11.94	\$15.45	\$18.97	\$22.48
Age 60+	\$10.83	\$20.26	\$29.70	\$39.13	\$48.57	\$58.00

<b>Employee - Tobacco</b>	<b>\$5,000</b>	<b>\$10,000</b>	<b>\$15,000</b>	<b>\$20,000</b>	<b>\$25,000</b>	<b>\$30,000</b>
Age 18-29	\$2.49	\$3.59	\$4.69	\$5.79	\$6.89	\$7.98
Age 30-39	\$2.89	\$4.40	\$5.90	\$7.41	\$8.91	\$10.42
Age 40-49	\$3.96	\$6.54	\$9.11	\$11.69	\$14.26	\$16.84
Age 50-59	\$6.86	\$12.34	\$17.81	\$23.28	\$28.75	\$34.23
Age 60+	\$15.75	\$30.12	\$44.48	\$58.84	\$73.21	\$87.57

<b>Spouse - Non Tobacco</b>	<b>\$5,000</b>	<b>\$7,500</b>	<b>\$10,000</b>	<b>\$12,500</b>	<b>\$15,000</b>
Age 18-29	\$2.08	\$2.42	\$2.77	\$3.11	\$3.46
Age 30-39	\$2.29	\$2.74	\$3.20	\$3.65	\$4.10
Age 40-49	\$2.98	\$3.77	\$4.56	\$5.36	\$6.15
Age 50-59	\$4.78	\$6.47	\$8.17	\$9.86	\$11.55
Age 60+	\$10.70	\$15.35	\$20.01	\$24.66	\$29.31

<b>Spouse - Tobacco</b>	<b>\$5,000</b>	<b>\$7,500</b>	<b>\$10,000</b>	<b>\$12,500</b>	<b>\$15,000</b>
Age 18-29	\$2.36	\$2.85	\$3.33	\$3.82	\$4.30
Age 30-39	\$2.79	\$3.50	\$4.20	\$4.90	\$5.60
Age 40-49	\$3.85	\$5.08	\$6.31	\$7.55	\$8.78
Age 50-59	\$6.73	\$9.41	\$12.08	\$14.75	\$17.42
Age 60+	\$15.63	\$22.74	\$29.86	\$36.98	\$44.10

### Accident Insurance

Accident Insurance can help protect you and your family from the high costs of an accident. This benefit provides on & off-the-job coverage for accidental injuries, helping you pay the costs of emergency medical care, long-term rehab, and unexpected expenses along the way. Coverage is in addition to your medical plan coverage and can be used multiple times throughout the year. You may receive a benefit of \$25 per calendar year for certain health screenings. This benefit is in addition to the preventive screenings covered under the medical plans.

The Enrollment Call Center would be happy to answer any questions you have about Voluntary Benefits.

Below are the **Accident Insurance** bi-weekly premiums for 2024:

<b>Employee Only</b>	<b>Employee + Spouse</b>	<b>Employee + Child</b>	<b>Employee + Family</b>
\$5.46	\$8.71	\$9.97	\$13.22

# Definitions of Important Benefit Terminology

**Co-Insurance:** Co-insurance is both you and the Plan sharing a percentage of the expense. Co-insurance applies once you meet your deductible; then you and the Plan each pay a percentage of the remaining cost.

**Co-Pay:** Co-pay is a flat dollar amount you pay for certain medical services. The Medical and Vision Plans have co-pays.

**Deductible:** The dollar amount you are responsible to pay before the Plan will pay anything. Deductibles apply to both Medical Plans and to the Dental Plan as well. For services that don't use co-pays, you must meet your deductible before the plan begins to pay its share of a bill. Compare deductibles in each plan.

**Eligible Dependents:** You may cover certain family members under the benefit plans. These are your eligible dependents for medical, dental, and vision: 1) Your legal spouse. **Medical Plan coverage (only) is not available to your spouse if your spouse works and is eligible for medical coverage at his/her job.** 2) Your children. Your children may include biological children, adopted children, step children, and children for whom you have a legal guardianship. Children may be covered up until the end of the month they reach age 26, unless they continue to be a dependent due to a disability. "Eligible Dependents" may differ under the voluntary, supplemental benefits through Lincoln Financial or Aflac. Check with your Enroller for more information. Tell the Enroller if your dependents live at a different address than you.

**Flexible Spending Accounts:** A Flexible Spending Account ("FSA") lets you save pre-tax money for certain Health Care and/or Dependent Care expenses. An FSA allows you to save money to pay for expenses that aren't eligible for payment under any other benefit plan. You must re-enroll in FSA's every year; flex account balances do not roll over to a new calendar year.

**Out-of-Pocket:** The amount you pay during the year for medical expenses. It includes your co-pays, deductibles, and co-insurance amounts. Choosing a Medical Plan with a higher premium each pay means you are buying a richer plan that should have lower out-of-pocket costs for you during the year.

**Premium:** Insurance companies charge a monthly premium for each covered employee. The cost depends on which plan and what level of coverage (single, employee-plus-child, family) the employee chooses. The Company pays a large percentage of the monthly premium, but employees are responsible to pay part of the premium with paycheck deductions. The employee's premium amount is divided evenly among the twenty-six pays each year. **Employees are responsible for paying any missed employee premium amounts.**

**Summary Plan Description:** Summary Plan Descriptions (SPD's) contain more detailed information about the plans.

**Summary of Benefits and Coverages:** The Summary of Benefits and Coverages (SBCs) start on page 29 at the back of this book.

The SBC follows the federal guidelines for comparing the Company's two medical plans under similar claim situations, to help you decide which plan is best for you. The comparisons are **not** cost estimators.

## **2024 Annual Notices**

### **Important Legal Notice Affecting Your Health Plan Coverage**

#### **Important Notice from American Senior Communities, LLC About Your Prescription Drug Coverage and Medicare**

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with American Senior Communities and about your options under Medicare's prescription drug coverage. This information can help you decide whether you want to join a Medicare drug plan. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are three important things you need to know about your current coverage and Medicare's prescription drug coverage:

1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
2. American Senior Communities has determined that the prescription drug coverage offered by the American Senior Communities Master Welfare Plan is, on average for all plan participants, NOT expected to pay out as much as standard Medicare prescription drug coverage pays. Therefore, your coverage is considered Non-Creditable Coverage. This is important because, most likely, you will get more help with your drug costs if you join a Medicare drug plan, than if you only have prescription drug coverage from the American Senior Communities Master Welfare Plan. This also is important because it may mean that you may pay a higher premium (a penalty) if you do not join a Medicare drug plan when you first become eligible.
3. You can keep your current coverage from American Senior Communities Master Welfare Plan. However, because your coverage is non-creditable, you have decisions to make about Medicare prescription drug coverage that may affect how much you pay for that coverage, depending on if and when you join a drug plan. When you make your decision, you should compare your current coverage, including what drugs are covered, with the coverage and cost of the plans offering Medicare prescription drug coverage in your area. Read this notice carefully - it explains your options.

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#### **When Can You Join a Medicare Drug Plan?**

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15 to December 7.

However, if you lose your current prescription drug coverage with American Senior Communities, since it is employer-sponsored group coverage, you will be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan; however, you also may pay a higher premium (a penalty) because you did not have creditable coverage under American Senior Communities Master Welfare Plan.

#### **When Will You Pay a Higher Premium (Penalty) to Join a Medicare Drug Plan?**

Since the coverage under American Senior Communities Master Welfare Plan is not creditable, depending on how long you go without creditable prescription drug coverage you may pay a penalty to join a Medicare drug plan. Starting with the end of the last month that you were first eligible to join a Medicare drug plan but didn't join, if you go 63 continuous days or longer without prescription drug coverage that's creditable, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your



premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

### **What Happens to Your Current Coverage if You Decide to Join a Medicare Drug Plan?**

If you decide to join a Medicare drug plan, your current American Senior Communities coverage will not be affected.

If you do decide to join a Medicare drug plan and drop your current American Senior Communities coverage, be aware that you and your dependents will not be able to get this coverage back.

### **For More Information About This Notice or Your Current Prescription Drug Coverage**

Contact the person listed on the next page.

**NOTE:** You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan and if this coverage through Group Name changes. You also may request a copy of this notice at any time.

### **For More Information About Your Options Under Medicare Prescription Drug Coverage**

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans. For more information about Medicare prescription drug coverage:

- Visit [www.medicare.gov](http://www.medicare.gov)
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help.
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at [www.socialsecurity.gov](http://www.socialsecurity.gov), or call them at 1-800-772-1213 (TTY 1-800-325-0778).

Date:	10/1/2023
Name of Entity/Sender:	American Senior Communities, LLC.
Contact--Position/Office:	Benefits Office
Address:	6900 South Gray Road, Indianapolis, IN 46237
Phone Number:	317-788-2500

## **WOMEN'S HEALTH AND CANCER RIGHTS ACT OF 1998 (WHCRA)**

### **Enrollment Notice**

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed.
- Surgery and reconstruction of the other breast to produce a symmetrical appearance.
- Prostheses.
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan.

If you would like more information on WHCRA benefits, call Anthem at **833-578-4441**.

### **Annual Notice**

Do you know your plan, as required by the Women's Health and Cancer Rights Act of 1998, provides benefits for mastectomy-related services, including all stages of reconstruction and surgery to achieve symmetry between the breasts, prostheses, and complications resulting from a mastectomy, including lymphedema? Call Anthem at **833-578-4441** for more information.

### **NEWBORNS' AND MOTHERS' HEALTH PROTECTION ACT OF 1996**

Group health plans and health insurance issuers generally may not, under federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under federal law, require that a provider obtain authorization from the plan or the issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

### **NEW HEALTH AND INSURANCE MARKETPLACE COVERAGE OPTIONS AND YOUR HEALTH COVERAGE**

Beginning in 2014, a new way to buy health insurance was created: the **Health Insurance Marketplace**. To assist you as you evaluate options for yourself and your family, this notice provides some basic information about the Marketplace.

#### **What is the Health Insurance Marketplace?**

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options. You may also be eligible for a new kind of tax credit that lowers your monthly premium right away.

Each year, the open enrollment period for health insurance through the Marketplace runs from November 1<sup>st</sup> through December 15<sup>th</sup> of the previous year. For coverage beginning January 1, 2024, the Marketplace open enrollment period will begin on November 1, 2023, and end on December 15, 2023. After December 15<sup>th</sup>, you can get coverage through the Marketplace only if you qualify for a special enrollment period or are applying for Medicaid or the Children's Health Insurance Program (CHIP).

#### **Can I save money on my health insurance premiums in the Marketplace?**

You may qualify to save money and lower your monthly premium, but only if your employer does not offer coverage, or offers coverage that does not meet certain standards. The savings on your premium that you may be eligible for depends on your *household* income.

#### **Does employer health coverage affect eligibility for premium savings through the Marketplace?**

Yes. If you have an offer of health coverage from your employer that meets certain standards, you will not be eligible for a tax credit through the Marketplace and may wish to enroll in your employer's health plan. However, you may be eligible for a tax credit that lowers your monthly premium or a reduction in certain cost-sharing if your employer does not offer coverage to you at all or does not offer coverage that meets certain standards.

If the cost of a plan from your employer that would cover you (and not any other members of your family) is more than 9.5% (as adjusted annually, after 2014) of your household income for the year, or if the coverage your employer provides does not meet the "minimum value" standard set by the Affordable Care Act, you may be eligible for a tax credit. (An employer-sponsored health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60% of such costs.)

**NOTE:** If you purchase a health plan through the Marketplace instead of accepting health coverage offered by your employer, then you may also lose the employer contribution (if any) to the employer-offered coverage. Also, this employer's contribution – as well as your employee contribution to employer-offered coverage – is often excluded from income for federal and state income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis.

## How can I get more information?

For more information about coverage offered by your employer, please check your Summary Plan Description or contact the *Benefits Office* at 317-788-2500.

The Marketplace can help you evaluate your coverage options, including your eligibility for coverage through the Marketplace and its cost. Please visit [www.healthcare.gov](http://www.healthcare.gov) for more information, as well as an online application for Marketplace health insurance coverage and contact information for a Health Insurance Marketplace in your area.

## **SPECIAL ENROLLMENT ANNUAL NOTICE**

This notice is being provided to make certain that you understand your right to apply for group health coverage. You should read this notice even if you plan to waive health coverage at this time.

### **Loss of Other Coverage**

If you are declining coverage for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this Plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 31 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

Example: You waived coverage under this Plan because you were covered under a plan offered by your spouse's employer. Your spouse terminates employment. If you notify your employer within 31 days of the date coverage ends, you and your eligible dependents may apply for coverage under this Plan.

### **Marriage, Birth or Adoption**

If you have a new dependent because of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 31 days after the marriage, birth, or placement for adoption.

Example: When you were hired, you were single and chose not to elect health insurance benefits. One year later, you marry. You and your eligible dependents are entitled to enroll in this Plan. However, you must apply within 30 days of the date of your marriage.

### **Medicaid or CHIP**

If you or your dependents lose eligibility for coverage under Medicaid or the Children's Health Insurance Program (CHIP) or become eligible for a premium assistance subsidy under Medicaid or CHIP, you may be able to enroll yourself and your dependents. You must request enrollment within 60 days of the loss of Medicaid or CHIP coverage or the determination of eligibility for a premium assistance subsidy.

Example: When you were hired, your children received health coverage under CHIP, and you did not enroll them in this Plan. Because of changes in your income, your children are no longer eligible for CHIP coverage. You may enroll them in this Plan if you apply within 60 days of the date of their loss of CHIP coverage.

### **For More Information or Assistance**

To request special enrollment or obtain more information, please contact the *Benefits Office* at 317-788-2500.

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## **Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)**

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium

assistance programs, but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit [www.healthcare.gov](http://www.healthcare.gov).

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or [www.insurekidsnow.gov](http://www.insurekidsnow.gov) to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at [www.askebsa.dol.gov](http://www.askebsa.dol.gov) or call **1-866-444-EBSA (3272)**.

**If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2023. Contact your State for more information on eligibility –**

<b>ALABAMA – Medicaid</b>	<b>CALIFORNIA – Medicaid</b>
Website: <a href="http://myalhipp.com/">http://myalhipp.com/</a> Phone: 1-855-692-5447	Health Insurance Premium Payment (HIPP) Program Website: <a href="http://dhcs.ca.gov/hipp">http://dhcs.ca.gov/hipp</a> Phone: 916-445-8322 Fax: 916-440-5676 Email: <a href="mailto:hipp@dhcs.ca.gov">hipp@dhcs.ca.gov</a>
<b>ALASKA – Medicaid</b>	<b>COLORADO – Health First Colorado (Colorado’s Medicaid Program) &amp; Child Health Plan Plus (CHP+)</b>
The AK Health Insurance Premium Payment Program Website: <a href="http://myakhipp.com/">http://myakhipp.com/</a> Phone: 1-866-251-4861 Email: <a href="mailto:CustomerService@MyAKHIPP.com">CustomerService@MyAKHIPP.com</a> Medicaid Eligibility: <a href="https://health.alaska.gov/dpa/Pages/default.aspx">https://health.alaska.gov/dpa/Pages/default.aspx</a>	Health First Colorado Website: <a href="https://www.healthfirstcolorado.com/">https://www.healthfirstcolorado.com/</a> Health First Colorado Member Contact Center: 1-800-221-3943/ State Relay 711 CHP+: <a href="https://hcpf.colorado.gov/child-health-plan-plus">https://hcpf.colorado.gov/child-health-plan-plus</a> CHP+ Customer Service: 1-800-359-1991/ State Relay 711 Health Insurance Buy-In Program (HIBI): <a href="https://www.mycohibi.com">https://www.mycohibi.com</a> HIBI Customer Service: 1-855-692-6442
<b>ARKANSAS – Medicaid</b>	<b>FLORIDA – Medicaid</b>
Website: <a href="http://myarhipp.com/">http://myarhipp.com/</a> Phone: 1-855-MyARHIPP (855-692-7447)	Website: <a href="https://www.flmedicaidtplrecovery.com/flmedicaidtplrecovery.com/hipp/index.html">https://www.flmedicaidtplrecovery.com/flmedicaidtplrecovery.com/hipp/index.html</a> Phone: 1-877-357-3268
<b>GEORGIA – Medicaid</b>	<b>MASSACHUSETTS – Medicaid and CHIP</b>
GA HIPP Website: <a href="https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp">https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp</a> Phone: 678-564-1162, Press 1 GA CHIPRA Website: <a href="https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra">https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra</a> Phone: (678) 564-1162, Press 2	Website: <a href="https://www.mass.gov/masshealth/pa">https://www.mass.gov/masshealth/pa</a> Phone: 1-800-862-4840 TTY: 711 Email: <a href="mailto:masspremassistance@accenture.com">masspremassistance@accenture.com</a>
<b>INDIANA – Medicaid</b>	<b>MINNESOTA – Medicaid</b>

<p>Healthy Indiana Plan for low-income adults 19-64  Website: <a href="http://www.in.gov/fssa/hip/">http://www.in.gov/fssa/hip/</a>  Phone: 1-877-438-4479  All other Medicaid  Website: <a href="https://www.in.gov/medicaid/">https://www.in.gov/medicaid/</a>  Phone 1-800-457-4584</p>	<p>Website:  <a href="https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp">https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp</a>  Phone: 1-800-657-3739</p>
<b>IOWA – Medicaid and CHIP (Hawki)</b>	<b>MISSOURI – Medicaid</b>
<p>Medicaid Website:  <a href="https://dhs.iowa.gov/ime/members">https://dhs.iowa.gov/ime/members</a>  Medicaid Phone: 1-800-338-8366  Hawki Website:  <a href="http://dhs.iowa.gov/Hawki">http://dhs.iowa.gov/Hawki</a>  Hawki Phone: 1-800-257-8563  HIPP Website:  <a href="https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp">https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp</a>  HIPP Phone: 1-888-346-9562</p>	<p>Website:  <a href="http://www.dss.mo.gov/mhd/participants/pages/hipp.htm">http://www.dss.mo.gov/mhd/participants/pages/hipp.htm</a>  Phone: 573-751-2005</p>
<b>KANSAS – Medicaid</b>	<b>MONTANA – Medicaid</b>
<p>Website: <a href="https://www.kancare.ks.gov/">https://www.kancare.ks.gov/</a>  Phone: 1-800-792-4884  HIPP Phone: 1-800-967-4660</p>	<p>Website:  <a href="http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP">http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP</a>  Phone: 1-800-694-3084  Email: <a href="mailto:HSHIPPProgram@mt.gov">HSHIPPProgram@mt.gov</a></p>
<b>KENTUCKY – Medicaid</b>	<b>NEBRASKA – Medicaid</b>
<p>Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website:  <a href="https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx">https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx</a>  Phone: 1-855-459-6328  Email: <a href="mailto:KIHIPP.PROGRAM@ky.gov">KIHIPP.PROGRAM@ky.gov</a></p> <p>KCHIP Website: <a href="https://kidshealth.ky.gov/Pages/index.aspx">https://kidshealth.ky.gov/Pages/index.aspx</a>  Phone: 1-877-524-4718</p> <p>Kentucky Medicaid Website: <a href="https://chfs.ky.gov">https://chfs.ky.gov</a></p>	<p>Website: <a href="http://www.ACCESSNebraska.ne.gov">http://www.ACCESSNebraska.ne.gov</a>  Phone: 1-855-632-7633  Lincoln: 402-473-7000  Omaha: 402-595-1178</p>
<b>LOUISIANA – Medicaid</b>	<b>NEVADA – Medicaid</b>
<p>Website: <a href="http://www.medicaid.la.gov">www.medicaid.la.gov</a> or <a href="http://www.ldh.la.gov/lahipp">www.ldh.la.gov/lahipp</a>  Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618-5488 (LaHIPP)</p>	<p>Medicaid Website: <a href="http://dhcfp.nv.gov">http://dhcfp.nv.gov</a>  Medicaid Phone: 1-800-992-0900</p>
<b>MAINE – Medicaid</b>	<b>NEW HAMPSHIRE – Medicaid</b>
<p>Enrollment Website:  https:  <a href="http://www.mymaineconnection.gov/benefits/s?language=enUS">www.mymaineconnection.gov/benefits/s?language=enUS</a>  Phone: 1-800-442-6003  TTY: Maine relay 711  Private Health Insurance Premium Webpage:  <a href="https://www.maine.gov/dhhs/ofi/applications-forms">https://www.maine.gov/dhhs/ofi/applications-forms</a>  Phone: -800-977-6740.  TTY: Maine relay 711</p>	<p>Website: <a href="https://www.dhhs.nh.gov/programs-services/medicaid/health-insurance-premium-program">https://www.dhhs.nh.gov/programs-services/medicaid/health-insurance-premium-program</a>  Phone: 603-271-5218  Toll free number for the HIPP program: 1-800-852-3345, ext. 5218</p>
<b>NEW JERSEY – Medicaid and CHIP</b>	<b>SOUTH DAKOTA - Medicaid</b>
<p>Medicaid Website:  <a href="http://www.state.nj.us/humanservices/dmahs/clients/medicaid/">http://www.state.nj.us/humanservices/dmahs/clients/medicaid/</a>  Medicaid Phone: 609-631-2392  CHIP Website: <a href="http://www.njfamilycare.org/index.html">http://www.njfamilycare.org/index.html</a>  CHIP Phone: 1-800-701-0710</p>	<p>Website: <a href="http://dss.sd.gov">http://dss.sd.gov</a>  Phone: 1-888-828-0059</p>
<b>NEW YORK – Medicaid</b>	<b>TEXAS – Medicaid</b>

Website: <a href="https://www.health.ny.gov/health_care/medicaid/">https://www.health.ny.gov/health_care/medicaid/</a> Phone: 1-800-541-2831	Website: <a href="#">Health Insurance Premium Payment (HIPP) Program   Texas Health and Human Services</a> Phone: 1-800-440-0493
<b>NORTH CAROLINA – Medicaid</b>	<b>UTAH – Medicaid and CHIP</b>
Website: <a href="https://medicaid.ncdhhs.gov/">https://medicaid.ncdhhs.gov/</a> Phone: 919-855-4100	Medicaid Website: <a href="https://medicaid.utah.gov/">https://medicaid.utah.gov/</a> CHIP Website: <a href="http://health.utah.gov/chip">http://health.utah.gov/chip</a> Phone: 1-877-543-7669
<b>NORTH DAKOTA – Medicaid</b>	<b>VERMONT– Medicaid</b>
Website: <a href="https://www.hhs.nd.gov/healthcare">https://www.hhs.nd.gov/healthcare</a> Phone: 1-844-854-4825	Website: <a href="http://www.greenmountaincare.org/">http://www.greenmountaincare.org/</a> Phone: 1-800-250-8427
<b>OKLAHOMA – Medicaid and CHIP</b>	<b>VIRGINIA – Medicaid and CHIP</b>
Website: <a href="http://www.insureoklahoma.org">http://www.insureoklahoma.org</a> Phone: 1-888-365-3742	Website: <a href="https://coverva.dmas.virginia.gov/learn/premium-assistance/famis-select">https://coverva.dmas.virginia.gov/learn/premium-assistance/famis-select</a>  <a href="https://www.coverva.dmas.virginia.gov/learn/premium-assistance/health-insuranc-premium-payment-hipp-programs">https://www.coverva.dmas.virginia.gov/learn/premium-assistance/health-insuranc-premium-payment-hipp-programs</a>  Medicaid Phone: 1-800-432-5924 CHIP Phone: 1-800-432-5924
<b>OREGON – Medicaid</b>	<b>WASHINGTON – Medicaid</b>
Website: <a href="http://healthcare.oregon.gov/Pages/index.aspx">http://healthcare.oregon.gov/Pages/index.aspx</a> Phone: 1-800-699-9075	Website: <a href="https://www.hca.wa.gov/">https://www.hca.wa.gov/</a> Phone: 1-800-562-3022
<b>PENNSYLVANIA – Medicaid and CHIP</b>	<b>WEST VIRGINIA – Medicaid and CHIP</b>
Website: <a href="https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx">https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx</a> Phone: 1-800-692-7462 CHIP Website: <a href="#">Children’s Health Insurance Program (CHIP) (pa.gov)</a> CHIP Phone: 1-800-986-KIDS (5437)	Website: <a href="https://dhhr.wv.gov/bms/">https://dhhr.wv.gov/bms/</a> <a href="http://mywvhipp.com/">http://mywvhipp.com/</a> Medicaid Phone: 304-558-1700 CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)
<b>RHODE ISLAND – Medicaid and CHIP</b>	<b>WISCONSIN – Medicaid and CHIP</b>
Website: <a href="http://www.eohhs.ri.gov/">http://www.eohhs.ri.gov/</a> Phone: 1-855-697-4347, or 401-462-0311 (Direct RIte Share Line)	Website: <a href="https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm">https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm</a> Phone: 1-800-362-3002
<b>SOUTH CAROLINA – Medicaid</b>	<b>WYOMING – Medicaid</b>
Website: <a href="https://www.scdhhs.gov">https://www.scdhhs.gov</a> Phone: 1-888-549-0820	Website: <a href="https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/">https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/</a> Phone: 1-800-251-1269

To see if any other states have added a premium assistance program since July 31, 2023, or for more information on special enrollment rights, contact either:

U.S. Department of Labor  
Employee Benefits Security Administration  
[www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa)  
1-866-444-EBSA (3272)

U.S. Department of Health and Human Services  
Centers for Medicare & Medicaid Services  
[www.cms.hhs.gov](http://www.cms.hhs.gov)  
1-877-267-2323, Menu Option 4, Ext. 61565

## Paperwork Reduction Act Statement

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email [ebesa opr@dol.gov](mailto:ebesa opr@dol.gov) and reference the OMB Control Number 1210-0137.

### HIPAA Model Privacy Notice

#### **Your Information. Your Rights. Our Responsibilities.**

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This notice describes how medical information about you may be used and disclosed and how you can get access to this information. **Please review it carefully.**

#### **Your Rights**

**When it comes to your health information you have certain rights.** This section explains your rights and some of our responsibilities to help you.

Get a copy of health and claims records	<ul style="list-style-type: none"> <li>You can ask to see or get a copy of your health and claims records and other health information we have about you. Ask us how to do this.</li> <li>We will provide a copy or a summary of your health and claims records, usually within 30 days of your request. We may charge a reasonable, cost-based fee to provide this information.</li> </ul>
Ask us to correct health and claims records	<ul style="list-style-type: none"> <li>You can ask us to correct your health and claims records if you think they are incorrect or incomplete. Ask us how to do this.</li> <li>We may say “no” to your request, but we will tell you why in writing within 60 days.</li> </ul>
Request confidential communications	<ul style="list-style-type: none"> <li>You can ask us to contact you in a specific way (ex: home or office phone) or to send mail to a different address.</li> <li>We will consider all reasonable requests, and must say “yes” if you tell us you would be in danger if we do not.</li> </ul>
Ask us to limit what we use or share	<ul style="list-style-type: none"> <li>You can ask us <b>not</b> to use or share certain health information for treatment, payment, or our operations.</li> <li>We are not required to agree to your request, and we may say “no” if it would affect your care.</li> </ul>
Get a list of those with whom we have shared information	<ul style="list-style-type: none"> <li>You can ask for a list (accounting) of the times we have shared your health information for six (6) prior years to the date you ask, who we shared it with, and why.</li> <li>We will include all disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We will provide one (1) accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.</li> </ul>
Get a copy of this privacy notice	<ul style="list-style-type: none"> <li>You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.</li> </ul>
Choose someone to act for you	<ul style="list-style-type: none"> <li>If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.</li> <li>We will make sure the person has this authority and can act for you before we take any action.</li> </ul>

File a complaint if you feel your rights have been violated	<ul style="list-style-type: none"> <li>• You can complain if you feel we have violated your rights by contacting us at American Senior Communities Benefit Department at 6900 South Gray Road, Indianapolis, IN 46237.</li> <li>• You can file a complaint with the US Department of Health &amp; Human Services Office for Civil Rights by any of the following methods. <ul style="list-style-type: none"> <li>○ Send a letter to: US Dept. of Health &amp; Human Services Office of Civil Rights, 200 Independence Avenue, SW, Washington DC 20201.</li> <li>○ Call: 1.877.696.6775.</li> <li>○ Visit: <a href="http://www.hhs.gov/ocr/privacy/hipaa/complaints">www.hhs.gov/ocr/privacy/hipaa/complaints</a>.</li> </ul> </li> <li>• We will not retaliate against you for filing a complaint.</li> </ul>
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### Your Choices

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to	<ul style="list-style-type: none"> <li>• Share information with your family, close friends, or others involved in payment for your care.</li> <li>• Share information in a disaster relief situation.</li> <li>• Contact you for fundraising efforts.</li> </ul> <p><i>If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.</i></p>
In these cases, we <i>never</i> share your information unless you give us written permission:	<ul style="list-style-type: none"> <li>• Marketing purposes.</li> <li>• Sale of your information.</li> </ul>

### Other Uses and Disclosures

How do we typically use or share your health information? We typically use or share your health information in the following ways.

Help manage the health care treatment you receive	<ul style="list-style-type: none"> <li>• We can use your health information and share it with professionals who are treating you.</li> </ul> <p><b>Example:</b> A doctor sends us information about your diagnosis and treatment plan so we can arrange additional services.</p>
Run our organization	<ul style="list-style-type: none"> <li>• We can use and disclose your information to run our organization and contact you when necessary.</li> <li>• <b>We are not allowed to use generic information to decide whether we will give you coverage and the price of that coverage.</b> This does not apply to long-term care plans.</li> </ul> <p><b>Example:</b> We use health information about you to develop better services for you.</p>
Pay for your health services	<ul style="list-style-type: none"> <li>• We can use and disclose your health information as we pay for your health services.</li> </ul> <p><b>Example:</b> We share information about you with your dental plan to coordinate payment for your dental work.</p>



Administer your plan	<ul style="list-style-type: none"> <li>• We may disclose your health information to your health plan sponsor for plan administration.</li> </ul> <p><b>Example:</b> Your company contracts with us to provide a health plan and we provide your company with certain statistics to explain the premiums we charge.</p>
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**How else can we use or share your health information?** We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We must meet many conditions in the law before we can share your information for these purposes. For more information visit: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html).

Help with public health and safety issues	<ul style="list-style-type: none"> <li>• We can share health information about you for certain situations such as: <ul style="list-style-type: none"> <li>○ Preventing disease</li> <li>○ Helping with product recalls</li> <li>○ Reporting adverse reactions to medications</li> <li>○ Reporting suspected abuse, neglect, or domestic violence</li> <li>○ Preventing or reducing a serious threat to anyone’s health or safety</li> </ul> </li> </ul>
Do research	<ul style="list-style-type: none"> <li>• We can use or share your information for health research.</li> </ul>
Comply with the law	<ul style="list-style-type: none"> <li>• We will share information about you if state or federal laws require it, including with the Department of Health &amp; Human Services if it wants to see that we are complying with federal privacy law.</li> </ul>
Respond to organ and tissue donation requests and work with a medical examiner or funeral director	<ul style="list-style-type: none"> <li>• We can share health information about you with organ procurement organizations.</li> <li>• We can share health information with a coroner, medical examiner, or funeral director when an individual dies.</li> </ul>
Address workers’ compensation, law enforcement, and other government request	<ul style="list-style-type: none"> <li>• We can use or share health information about you: <ul style="list-style-type: none"> <li>○ For workers’ compensation claims</li> <li>○ For law enforcement purposes or with a law enforcement official</li> <li>○ With health oversight agencies for activities authorized by law</li> <li>○ For special government functions such as military, national security, and presential protective services</li> </ul> </li> </ul>
Respond to lawsuits and legal actions	<ul style="list-style-type: none"> <li>• We can share health information about you in response to a court or administrative order, or in response to a subpoena.</li> </ul>

**Our Responsibilities**

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time by notifying us in writing that you have changed your mind.

For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticeapp.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticeapp.html).

**Changes to the Terms of this Notice**

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, and we will mail a copy to you.

## Your Rights and Protections Against Surprise Medical Bills

When you get emergency care or get treated by an out-of-network provider at an in-network hospital or ambulatory surgical center, you are protected from surprise billing or balance billing.

### [What is “balance billing” \(sometimes called “surprise billing”\)?](#)

When you see a doctor or other health care provider, you may owe certain out-of-pocket costs, such as a copayment, coinsurance, and/or a deductible. You may have other costs or must pay the entire bill if you see a provider or visit a health care facility that isn't in your health plan's network.

“Out-of-network” describes providers and facilities that haven't signed a contract with your health plan. Out-of-network providers may be permitted to bill you for the difference between what your plan agreed to pay and the full amount charged for a service. This is called “**balance billing.**” This amount is likely more than in-network costs for the same service and might not count toward your annual out-of-pocket limit.

“Surprise billing” is an unexpected balance bill. This can happen when you can't control who is involved in your care—like when you have an emergency or when you schedule a visit at an in-network facility but are unexpectedly treated by an out-of-network provider.

### [You are protected from balance billing for:](#)

#### Emergency services

If you have an emergency medical condition and get emergency services from an out-of-network provider or facility, the most the provider or facility may bill you is your plan's in-network cost-sharing amount (such as copayments and coinsurance). You **can't** be balance billed for these emergency services. This includes services you may get after you're in stable condition unless you give written consent and give up your protections not to be balance billed for these post-stabilization services.

#### Certain services at an in-network hospital or ambulatory surgical center

When you get services from an in-network hospital or ambulatory surgical center, certain providers there may be out-of-network. In these cases, the most those providers may bill you is your plan's in-network cost-sharing amount. This applies to emergency medicine, anesthesia, pathology, radiology, laboratory, neonatology, assistant surgeon, hospitalist, or intensivist services. These providers **can't** balance bill you and may **not** ask you to give up your protections not to be balance billed.

If you get other services at these in-network facilities, out-of-network providers **can't** balance bill you, unless you give written consent and give up your protections.

**You're never required to give up your protection from balance billing. You also aren't required to get care out-of-network. You can choose a provider or facility in your plan's network.**

When balance billing isn't allowed, you also have the following protections:

- You are only responsible for paying your share of the cost (like the copayments, coinsurance, and deductibles that you would pay if the provider or facility was in-network). Your health plan will pay out-of-network providers and facilities directly.
- Your health plan generally must:
  - Cover emergency services without requiring you to get approval for services in advance (prior authorization).
  - Cover emergency services by out-of-network providers.
  - Base what you owe the provider or facility (cost-sharing) on what it would pay an in-network provider or facility and show that amount in your explanation of benefits.
  - Count any amount you pay for emergency services or out-of-network services toward your deductible and out-of-pocket limit.

## **DISCRIMINATION IS AGAINST THE LAW**

**American Senior Communities** complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**American Senior Communities** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **American Senior Communities:**

- Provides free aids and services to people with disabilities to communicate effectively with us.
- Provides free language services to people whose primary language is not English.

If you need these services, contact you community's Executive Director or General Manager.

If you believe that American Senior Communities has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail or email.

American Senior Communities Compliance Department  
6900 South Gray Road  
Indianapolis, IN 46237  
Compliance@ASCCare.com

If you need help filing a grievance, the American Senior Communities Compliance Department is available to help you. If you would like to report your grievance anonymously, the American Senior Communities Hotline can be reached at **1-888-788-2502** or **www.ASCHotline.com**.

You can also file a civil rights complaint with the Indiana Civil Rights Commission (ICRC) by calling 1-800-628-2909 or filing electronically at [in.gov/icrc/](http://in.gov/icrc/).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or telephone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019; 1-800-537-7697 (TDD)

## DISCRIMINATION IS AGAINST THE LAW

**Español (Spanish):** American Senior Communities cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-788-2502 (TTY: 1-800-877-8339).

**繁體中文 (Chinese):** American Senior Communities 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-788-2502 (TTY : 1-800-877-8339)。

**Deutsch (German):** American Senior Communities erfüllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab.

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-788-2502 (TTY: 1-800-877-8339).

**Deitsch (Pennsylvania Dutch):** American Senior Communities iss willich, die Gsetze (federal civil rights) vun die Owwerichkeet zu follliche un duht alle Leit behandle in der seem Weg. Es macht nix aus, vun welle Schtamm ebber beikumt, aus welle Land die Voreldre kumme sinn, was fer en Elt ebber hot, eb ebber en Mann iss odder en Fraa, verkrippelt iss odder net.

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kansch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-888-788-2502 (TTY: 1-800-877-8339).Rufnummer: 1-888-788-2502 (TTY: 1-800-877-8339).

**မြန်မာစကား (Burmese):** American Senior Communities မှာ ဗဟိုအစိုးရ နှင့် သက်ဆိုင်သော အများပြည်သူ ရပိုင်ခွင့် ဥပဒေ နှင့် လက်တွေ့ အကျိုးစီးပွား သာမက လူမှုအသားရောင်၊ မွေးဖွားသည့်နိုင်ငံ၊ အသက်၊ မသန်စွမ်းခြင်း၊ သို့မဟုတ် လိင် နှင့် ပတ်သက်၍လည်း ခွဲခြားဆက်ဆံမှုအလျဉ်းမရှိပါ။

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-888-788-2502 (TTY: 1-800-877-8339) သို့ ခေါ်ဆိုပါ။

**العربية (Arabic):** يلتزم American Senior Communities بقوانين الحقوق المدنية الفدرالية المعمول بها ولا يميز على أساس العرق أو اللون أو الأصل الوطني أو السن أو الإعاقة أو الجنس.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم: 1-888-788-888-1 رقم هاتف الصم والبكم: 1-800-877-8339

**한국어 (Korean):** American Senior Communities 은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-788-2502 (TTY: 1-800-877-8339) 번으로 전화해 주십시오.

## DISCRIMINATION IS AGAINST THE LAW

**Tiếng Việt (Vietnamese):** American Senior Communities tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-788-2502 (TTY: 1-800-877-8339).

**Français (French):** American Senior Communities respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

**ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-788-2502 (ATS : 1-800-877-8339).

**日本語 (Japanese):** American Senior Communities は適用される連邦公民権法を遵守し、人種、肌の色、出身国、年齢、障害または性別に基づく差別をいたしません。

**注意事項 :** 日本語を話される場合、無料の言語支援をご利用いただけます。1-888-788-2502 (TTY:1-800-877-8339) まで、お電話にてご連絡ください。

**Nederlands (Dutch):** American Senior Communities voldoet aan de geldende wettelijke bepalingen over burgerrechten en discrimineert niet op basis van ras, huidskleur, afkomst, leeftijd, handicap of geslacht.

**AANDACHT:** Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-888-788-2502 (TTY: 1-800-877-8339).

**Tagalog (Tagalog–Filipino):** Sumusunod ang American Senior Communities sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-788-2502 (TTY: 1-800-877-8339).

**Русский (Russian):** American Senior Communities соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

**ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-788-2502 (телетайп: 1-800-877-8339).

**ਪੰਜਾਬੀ (Punjabi):** American Senior Communities ਲਾਗੂ ਸੰਬੰਧੀ ਨਾਗਰਿਕ ਹੱਕਾਂ ਦੇ ਕਾਨੂੰਨਾਂ ਦੀ ਪਾਲਣਾ ਕਰਦੀ ਹੈ ਅਤੇ ਨਸਲ, ਰੰਗ, ਰਾਸ਼ਟਰੀ ਮੂਲ, ਉਮਰ, ਅਸਮਰਥਤਾ, ਜਾਂ ਲਿੰਗ 'ਤੇ ਅਧਾਰ 'ਤੇ ਵਿਤਕਰਾ ਨਹੀਂ ਕਰਦੀ ਹੈ।

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ।  
1-888-788-2502 (TTY: 1-800-877-8339) 'ਤੇ ਕਾਲ ਕਰੋ।

**हिंदी (Hindi):** American Senior Communities लागू होने योग्य संघीय नागरिक अधिकार क़ानून का पालन करता है और जाति, रंग, राष्ट्रीय मूल, आयु, विकलांगता, या लिंग के आधार पर भेदभाव नहीं करता है।


ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-888-788-2502 (TTY: 1-800-877-8339) पर कॉल करें।

## **American Senior Communities Summary of Benefits and Coverage (SBC)**

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### **Standard Plan and Pay Saver Plan**


This section is called the Summary of Benefits and Coverage (SBC). It helps you compare the coverage and benefits among the medical plan options. These are examples, not cost estimators. Please read the complete example to make sure you fully understand how the plans work.

 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, <https://eoc.anthem.com/eocdps/aso>. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call (833) 578-4441 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	\$2,500/person or \$5,000/family for In- <a href="#">Network Providers</a> . \$5,000/person or \$10,000/family for Non- <a href="#">Network Providers</a> .	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes. Primary Care. <a href="#">Specialist</a> Visit. <a href="#">Preventive Care</a> . For more information see below.	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <a href="#">deductibles</a> for specific services?	No.	You don't have to meet <a href="#">deductibles</a> for specific services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	\$5,500/person or \$11,000/family for In- <a href="#">Network Providers</a> . \$11,000/person or \$22,000/family for Non- <a href="#">Network Providers</a> .	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
What is not included in the <a href="#">out-of-pocket limit</a> ?	<a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes, BlueCard PPO. See <a href="http://www.anthem.com">www.anthem.com</a> or call (833) 578-4441 for a list of <a href="#">network providers</a> . Costs may vary by site of service and how the provider bills.	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.



Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	No.	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .
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 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	\$30/visit <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	Virtual visits (Telehealth) benefits available.
	<a href="#">Specialist</a> visit	\$30/visit <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	Virtual visits (Telehealth) benefits available.
	<a href="#">Preventive care</a> / <a href="#">screening</a> / <a href="#">immunization</a>	No charge	50% <a href="#">coinsurance</a>	You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Costs may vary by site of service.
	Imaging (CT/PET scans, MRIs)	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Costs may vary by site of service.
If you need drugs to treat your illness or condition More information about <a href="#">prescription drug coverage</a> is available at <a href="#">www.[insert]</a> .	Tier 1 - Typically Generic	Not covered (retail and home delivery)	Not covered (retail and home delivery)	Carved out to TrueRX
	Tier 2 - Typically Preferred Brand & Non-Preferred Generic Drugs	Not covered (retail and home delivery)	Not covered (retail and home delivery)	
	Tier 3 - Typically Non-Preferred Brand and Generic drugs	Not covered (retail and home delivery)	Not covered (retail and home delivery)	
	Tier 4 - Typically Preferred Specialty (brand and generic)	Not covered (retail and home delivery)	Not covered (retail and home delivery)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
	Physician/surgeon fees	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
If you need immediate medical attention	<a href="#">Emergency room care</a>	\$400/visit then 25% <a href="#">coinsurance</a>	Covered as In- <a href="#">Network</a>	-----none-----
	<a href="#">Emergency medical transportation</a>	25% <a href="#">coinsurance</a>	Covered as In- <a href="#">Network</a>	-----none-----
	<a href="#">Urgent care</a>	\$60/visit <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	-----none-----
If you have a hospital stay	Facility fee (e.g., hospital room)	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	120 days/benefit period for Inpatient physical medicine,

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://eoc.anthem.com/eocdps/aso>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
				rehabilitation including day rehabilitation programs and skilled nursing services combined.
	Physician/surgeon fees	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit \$30/visit <a href="#">deductible</a> does not apply Other Outpatient 25% <a href="#">coinsurance</a>	Office Visit 50% <a href="#">coinsurance</a> Other Outpatient 50% <a href="#">coinsurance</a>	Office Visit Virtual visits (Telehealth) benefits available. Other Outpatient -----none-----
	Inpatient services	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
If you are pregnant	Office visits	\$30/visit <a href="#">deductible</a> does not apply then 0% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	
	Childbirth/delivery facility services	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	90 visits/benefit period for Home Health and Private Duty Nursing combined.
	<a href="#">Rehabilitation services</a>	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	*See Therapy Services section.
	<a href="#">Habilitation services</a>	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Costs may vary by site of service.
	<a href="#">Skilled nursing care</a>	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	120 days/benefit period for Inpatient physical medicine, rehabilitation including day rehabilitation programs and skilled nursing services combined.
	<a href="#">Durable medical equipment</a>	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	*See <a href="#">Durable Medical Equipment</a> Section
	<a href="#">Hospice services</a>	25% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	-----none-----
	Children's glasses	Not covered	Not covered	-----none-----
	Children's dental check-up	Not covered	Not covered	-----none-----

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://eoc.anthem.com/eocdps/aso>.

## Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Acupuncture
- Dental care (Adult)
- Eye exams for a child
- Long-term care
- Weight loss programs
- Bariatric surgery
- Dental care (Pediatric)
- Glasses for a child
- Routine eye care (Adult)
- Cosmetic surgery
- Dental Check-up
- Infertility treatment
- Routine foot care unless [medically necessary](#)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Chiropractic care 25 visits/benefit period
- Private-duty nursing 90 visits/benefit period combined with Home Health
- Hearing aids
- Most coverage provided outside the United States. See [www.bcbsglobalcore.com](http://www.bcbsglobalcore.com)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: State of Indiana Department of Insurance, 311 W. Washington Street, Suite 300, Indianapolis, Indiana 46204, (800) 622-4461, (317) 232-2395, [www.in.gov/idoi/3008.htm](http://www.in.gov/idoi/3008.htm), Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform), or contact Anthem at the number on the back of your ID card. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 105568, Atlanta GA 30348-5568

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform)

**Does this plan provide Minimum Essential Coverage? Yes**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? No**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://eoc.anthem.com/eocdps/aso>.

About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$2,500	■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$2,500	■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$2,500
■ <a href="#">Specialist copayment</a>	\$30	■ <a href="#">Specialist copayment</a>	\$30	■ <a href="#">Specialist copayment</a>	\$30
■ Hospital (facility) <a href="#">coinsurance</a>	25%	■ Hospital (facility) <a href="#">coinsurance</a>	25%	■ Hospital (facility) <a href="#">coinsurance</a>	25%
■ Other <a href="#">coinsurance</a>	25%	■ Other <a href="#">coinsurance</a>	25%	■ Other <a href="#">coinsurance</a>	25%
<p>This EXAMPLE event includes services like:</p> <p><a href="#">Specialist</a> office visits (<i>prenatal care</i>)                      Childbirth/Delivery Professional Services                      Childbirth/Delivery Facility Services  <a href="#">Diagnostic tests</a> (<i>ultrasounds and blood work</i>)  <a href="#">Specialist</a> visit (<i>anesthesia</i>)</p>		<p>This EXAMPLE event includes services like:</p> <p><a href="#">Primary care physician</a> office visits (<i>including disease education</i>)  <a href="#">Diagnostic tests</a> (<i>blood work</i>)  <a href="#">Prescription drugs</a>  <a href="#">Durable medical equipment</a> (<i>glucose meter</i>)</p>		<p>This EXAMPLE event includes services like:</p> <p><a href="#">Emergency room care</a> (<i>including medical supplies</i>)  <a href="#">Diagnostic test</a> (<i>x-ray</i>)  <a href="#">Durable medical equipment</a> (<i>crutches</i>)  <a href="#">Rehabilitation services</a> (<i>physical therapy</i>)</p>	
<b>Total Example Cost</b>	<b>\$12,700</b>	<b>Total Example Cost</b>	<b>\$5,600</b>	<b>Total Example Cost</b>	<b>\$2,800</b>
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
<a href="#">Cost Sharing</a>		<a href="#">Cost Sharing</a>		<a href="#">Cost Sharing</a>	
<a href="#">Deductibles</a>	\$2,500	<a href="#">Deductibles</a>	\$100	<a href="#">Deductibles</a>	\$2,100
<a href="#">Copayments</a>	\$0	<a href="#">Copayments</a>	\$300	<a href="#">Copayments</a>	\$90
<a href="#">Coinsurance</a>	\$2,500	<a href="#">Coinsurance</a>	\$0	<a href="#">Coinsurance</a>	\$100
<i>What isn't covered</i>		<i>What isn't covered</i>		<i>What isn't covered</i>	
Limits or exclusions	\$70	Limits or exclusions	\$4,300	Limits or exclusions	\$10
<b>The total Peg would pay is</b>	<b>\$5,070</b>	<b>The total Joe would pay is</b>	<b>\$4,700</b>	<b>The total Mia would pay is</b>	<b>\$2,300</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

# True Rx: American Senior Communities LLC: Coverage Period: 1/1/2024-12/31/2024

## Summary of Rx Benefits

Coverage for: Individual + Family | Plan Type: Standard Plan



**This is only a summary.** If you want more details about your Rx coverage and costs, contact True Rx Health Strategists at: 1-866-921-4047.


Rx Plan Parameters	Your cost if you use an		Limitations & Exceptions
	In-network	Out-of-network	
Generic Drugs	30 Day Supply: \$15 90 Day Supply: \$30  CVS/Walgreens/RiteAid 30 Day Supply: \$30 90 Day Supply: \$60	Not Covered	If you use a Non-Network Pharmacy, you are responsible for payment upfront. You may be reimbursed based on the lowest contracted amount, minus any applicable deductible or copayment amount.
Preferred Brand Drugs	30 Day Supply: \$30 + 30% (\$65 Max) 90 Day Supply: \$70  CVS/Walgreens/RiteAid 30 Day Supply: \$60 + 30% (\$130 Max) 90 Day Supply: \$140	Not Covered	
Non-Preferred Brand Drugs	30 Day Supply: \$50 + 30% (\$85 Max) 90 Day Supply: \$130  CVS/Walgreens/RiteAid 30 Day Supply: \$100 + 30% (\$170 Max) 90 Day Supply: \$260	Not Covered	
Specialty Drugs	Not Covered	Not Covered	Additional resources are available through an external vendor



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <https://eoc.anthem.com/eocdps/aso>. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call (833) 578-4441 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	\$5,250/person or \$10,500/family for In- <a href="#">Network Providers</a> . \$10,500/person or \$21,000/family for Non- <a href="#">Network Providers</a> .	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes. Primary Care. <a href="#">Specialist</a> Visit. <a href="#">Preventive Care</a> . For more information see below.	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <a href="#">deductibles</a> for specific services?	No.	You don't have to meet <a href="#">deductibles</a> for specific services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	\$6,450/person or \$12,900/family for In- <a href="#">Network Providers</a> . \$12,900/person or \$25,800/family for Non- <a href="#">Network Providers</a> .	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
What is not included in the <a href="#">out-of-pocket limit</a> ?	<a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes, BlueCard PPO. See <a href="http://www.anthem.com">www.anthem.com</a> or call (833) 578-4441 for a list of <a href="#">network providers</a> . Costs may vary by site of service and how the provider bills.	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.

Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	No.	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .
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 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	\$30/visit <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	Virtual visits (Telehealth) benefits available.
	<a href="#">Specialist</a> visit	\$60/visit <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	Virtual visits (Telehealth) benefits available.
	<a href="#">Preventive care</a> / <a href="#">screening</a> /immunization	No charge	50% <a href="#">coinsurance</a>	You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
	Imaging (CT/PET scans, MRIs)	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
If you need drugs to treat your illness or condition More information about <a href="#">prescription drug coverage</a> is available at <a href="#">www.[insert]</a> .	Tier 1 - Typically Generic	Not covered (retail and home delivery)	Not covered (retail and home delivery)	Carved out to TrueRX
	Tier 2 - Typically Preferred Brand & Non-Preferred Generic Drugs	Not covered (retail and home delivery)	Not covered (retail and home delivery)	
	Tier 3 - Typically Non-Preferred Brand and Generic drugs	Not covered (retail and home delivery)	Not covered (retail and home delivery)	
	Tier 4 - Typically Preferred Specialty (brand and generic)	Not covered (retail and home delivery)	Not covered (retail and home delivery)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
	Physician/surgeon fees	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
If you need immediate medical attention	<a href="#">Emergency room care</a>	\$400/visit then 30% <a href="#">coinsurance</a>	Covered as In- <a href="#">Network</a>	-----none-----
	<a href="#">Emergency medical transportation</a>	30% <a href="#">coinsurance</a>	Covered as In- <a href="#">Network</a>	-----none-----

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://eoc.anthem.com/eocdps/aso>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
	<a href="#">Urgent care</a>	\$80/visit <a href="#">deductible</a> does not apply	50% <a href="#">coinsurance</a>	-----none-----
If you have a hospital stay	Facility fee (e.g., hospital room)	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	120 days/benefit period for Inpatient physical medicine, rehabilitation including day rehabilitation programs and skilled nursing services combined
	Physician/surgeon fees	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit \$30/visit <a href="#">deductible</a> does not apply Other Outpatient 30% <a href="#">coinsurance</a>	Office Visit 50% <a href="#">coinsurance</a> Other Outpatient 50% <a href="#">coinsurance</a>	Office Visit Virtual visits (Telehealth) benefits available. Other Outpatient -----none-----
	Inpatient services	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
If you are pregnant	Office visits	\$30/visit <a href="#">deductible</a> does not apply then 0% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	
	Childbirth/delivery facility services	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	90 visits/benefit period for Home Health and Private Duty Nursing combined.
	<a href="#">Rehabilitation services</a>	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	*See Therapy Services section.
	<a href="#">Habilitation services</a>	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	
	<a href="#">Skilled nursing care</a>	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	120 days/benefit period for Inpatient physical medicine, rehabilitation including day rehabilitation programs and skilled nursing services combined
	<a href="#">Durable medical equipment</a>	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	*See <a href="#">Durable Medical Equipment</a> Section
	<a href="#">Hospice services</a>	30% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----none-----
	Children's eye exam	Not covered	Not covered	-----none-----

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://eoc.anthem.com/eocdps/aso>.



Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	
	Children's dental check-up	Not covered	Not covered	-----none-----

**Excluded Services & Other Covered Services:**

**Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)**

- |   |   |   |
|---|---|---|
| <ul style="list-style-type: none"> <li>• Acupuncture</li> <li>• Dental care (Adult)</li> <li>• Eye exams for a child</li> <li>• Long-term care</li> <li>• Weight loss programs</li> </ul> | <ul style="list-style-type: none"> <li>• Bariatric surgery</li> <li>• Dental care (Pediatric)</li> <li>• Glasses for a child</li> <li>• Routine eye care (Adult)</li> </ul> | <ul style="list-style-type: none"> <li>• Cosmetic surgery</li> <li>• Dental Check-up</li> <li>• Infertility treatment</li> <li>• Routine foot care unless <u>medically necessary</u></li> </ul> |
|---|---|---|

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

- |   |  |  |
|---|--|--|
| <ul style="list-style-type: none"> <li>• Chiropractic care 25 visits/benefit period</li> <li>• Private-duty nursing 90 visits/benefit period combined with Home Health</li> </ul> | <ul style="list-style-type: none"> <li>• Hearing aids</li> </ul> | <ul style="list-style-type: none"> <li>• Most coverage provided outside the United States. See <u>www.bcbglobalcore.com</u></li> </ul> |
|---|--|--|

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: State of Indiana Department of Insurance, 311 W. Washington Street, Suite 300, Indianapolis, Indiana 46204, (800) 622-4461, (317) 232-2395, [www.in.gov/idoi/3008.htm](http://www.in.gov/idoi/3008.htm), Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform), or contact Anthem at the number on the back of your ID card. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 105568, Atlanta GA 30348-5568

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform)

**Does this plan provide Minimum Essential Coverage? Yes**

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

\* For more information about limitations and exceptions, see plan or policy document at <https://eoc.anthem.com/eocdps/aso>.

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://eoc.anthem.com/eocdps/aso>.

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$5,250
■ <a href="#">Specialist copayment</a>	\$60
■ Hospital (facility) <a href="#">coinsurance</a>	30%
■ Other <a href="#">coinsurance</a>	30%

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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In this example, Peg would pay:

<a href="#">Cost Sharing</a>	
<a href="#">Deductibles</a>	\$5,250
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$1,200
<i>What isn't covered</i>	
Limits or exclusions	\$70
<b>The total Peg would pay is</b>	<b>\$6,520</b>

### Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$5,250
■ <a href="#">Specialist copayment</a>	\$60
■ Hospital (facility) <a href="#">coinsurance</a>	30%
■ Other <a href="#">coinsurance</a>	30%

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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In this example, Joe would pay:

<a href="#">Cost Sharing</a>	
<a href="#">Deductibles</a>	\$100
<a href="#">Copayments</a>	\$400
<a href="#">Coinsurance</a>	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$4,300
<b>The total Joe would pay is</b>	<b>\$4,800</b>

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$5,250
■ <a href="#">Specialist copayment</a>	\$60
■ Hospital (facility) <a href="#">coinsurance</a>	30%
■ Other <a href="#">coinsurance</a>	30%

This EXAMPLE event includes services like:


[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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In this example, Mia would pay:

<a href="#">Cost Sharing</a>	
<a href="#">Deductibles</a>	\$2,500
<a href="#">Copayments</a>	\$200
<a href="#">Coinsurance</a>	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$10
<b>The total Mia would pay is</b>	<b>\$2,710</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

 **This is only a summary.** If you want more details about your Rx coverage and costs, contact True Rx Health Strategists at: 1-866-921-4047.

Rx Plan Parameters	Your cost if you use an		Limitations & Exceptions
	In-network	Out-of-network	
Generic Drugs	30 Day Supply: \$15 90 Day Supply: \$30  CVS/Walgreens/Rite-Aid 30 Day Supply: \$30 90 Day Supply: \$60	Not Covered	If you use a Non-Network Pharmacy, you are responsible for payment upfront. You may be reimbursed based on the lowest contracted amount, minus any applicable deductible or copayment amount.
Preferred Brand Drugs	30 Day Supply: \$30 + 30% (max \$85) 90 Day Supply: \$110  CVS/Walgreens/Rite-Aid 30 Day Supply: \$60 + 30% (max \$130) 90 Day Supply: \$220	Not Covered	
Non-Preferred Brand Drugs	30 Day Supply: \$50 + 30% (max \$110) 90 Day Supply: \$160  CVS/Walgreens/Rite-Aid 30 Day Supply: \$100 + 30% (max \$170) 90 Day Supply: \$320	Not Covered	
Specialty Drugs	Not Covered	Not Covered	

## Language Access Services:

(TTY/TDD: 711)

**Albanian (Shqip):** Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (833) 578-4441

**Amharic (አማርኛ):** ስለዚህ ሰነድ ማንኛውም ጥያቄ ካለዎት በራስዎ ቋንቋ እርዳታ እና ይህን መረጃ በነጻ የማግኘት መብት አለዎት። አስተርጓሚ ለማናገር (833) 578-4441 ይደውሉ።

**Arabic (العربية):** إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على (833) 578-4441.

**Armenian (հայերեն):** Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվճար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով: Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (833) 578-4441:

**Bassa (Bàsɔ̀ Wùdù):** M̄ dyi dyi-diè-dè b̄é b̄édéé b̄á céè-dè nià ke dyí ní, ɔ̀ mò ni dyí-b̄èdèin-dè b̄é m̄ ké gbo-kpá-kpá kè b̄ǎ kp̄ǎ dé m̄ bídí-wùdùùn b̄ó pídyi. B̄é m̄ ké wudu-zìin-nyò d̄ò gbo wùdù ke, d̄á (833) 578-4441.

**Bengali (বাংলা):** যদি এই নথিপত্রের বিষয়ে আপনার কোনো প্রশ্ন থাকে, তাহলে আপনার ভাষায় বিনামূল্যে সাহায্য পাওয়ার ও তথ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা বলার জন্য (833) 578-4441 -তে কল করুন।

**Burmese (မြန်မာ):** ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဖု (833) 578-4441 သို့ ခေါ်ဆိုပါ။

**Chinese (中文):** 如果您對本文件有任何疑問，您有權使用您的語言免費獲得協助和資訊。如需與譯員通話，請致電(833) 578-4441。

**Dinka (Dinka):** Na nɔŋ thiëc nē ke de yā thorē, ke yin nɔŋ loŋ bē yi kuony ku wer alēu bē gɛɛr yic yin ne thoŋ du ke cin wēu tāāuē ke piny. Te kor yin ba jam wēnē ran ye thok geryic, ke yin cɔl (833) 578-4441.

**Dutch (Nederlands):** Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (833) 578-4441.

**Farsi (فارسی):** در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ هزینه‌ای به زبان مادری‌تان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره (833) 578-4441 تماس بگیرید.

## Language Access Services:

**French (Français) :** Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (833) 578-4441.

**German (Deutsch):** Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (833) 578-4441.

**Greek (Ελληνικά)** Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (833) 578-4441.

**Gujarati (ગુજરાતી):** જો આ દસ્તાવેજ અંગે આપને કોઈપણ પ્રશ્નો હોય તો, કોઈપણ ખર્ચ વગર આપની ભાષામાં મદદ અને માહિતી મેળવવાનો તમને અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે, કોલ કરો (833) 578-4441.

**Haitian Creole (Kreyòl Ayisyen):** Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (833) 578-4441.

**Hindi (हिंदी):** अगर आपके पास इस दस्तावेज़ के बारे में कोई प्रश्न हैं, तो आपको निःशुल्क अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। दुभाषिये से बात करने के लिए, कॉल करें (833) 578-4441 ।

**Hmong (White Hmong):** Yog tias koj muaj lus nug dab tsi ntsig txog daim ntawv no, koj muaj cai tau txais kev pab thiab lus qhia hais ua koj hom lus yam tsim xam tus nqi. Txhawm rau tham nrog tus neeg txhais lus, hu xov tooj rau (833) 578-4441.

**Igbo (Igbo):** O bur u na i nwere ajuju o buła gbasara akwukwo a, i nwere ikike inweta enyemaka na ozi n'asusu gi na akwughị ugwo o buła. Ka gi na okowa okwu kwuo okwu, kpoo (833) 578-4441.

**Ilokano (Ilokano):** Nu addaan ka iti aniaman a saludsod panggep iti daytoy a dokumento, adda karbengam a makaala ti tulong ken impormasyon babaen ti lenguahem nga awan ti bayad na. Tapno makatungtong ti maysa nga tagipatarus, awagan ti (833) 578-4441.

**Indonesian (Bahasa Indonesia):** Jika Anda memiliki pertanyaan mengenai dokumen ini, Anda memiliki hak untuk mendapatkan bantuan dan informasi dalam bahasa Anda tanpa biaya. Untuk berbicara dengan interpreter kami, hubungi (833) 578-4441.

**Italian (Italiano):** In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero (833) 578-4441

**Japanese (日本語):** この文書についてなにかご不明な点があれば、あなたにはあなたの言語で無料で支援を受け情報を得る権利があります。通訳と話すには (833) 578-4441 にお電話ください。

## Language Access Services:

**Khmer (ខ្មែរ):** បើអ្នកមានសំណួរផ្សេងទៀតអំពីឯកសារនេះ អ្នកមានសិទ្ធិទទួលជំនួយនិងព័ត៌មានជាភាសារបស់អ្នកដោយឥតគិតថ្លៃ។  
ដើម្បីជជែកជាមួយអ្នកបកប្រែ សូមហៅ(833) 578-4441 ។

**Kirundi (Kirundi):** Ugize ikibazo ico arico cose kuri iyi nyandiko, ufise uburenganzira bwo kuronka ubufasha mu rurimi rwawe ata gicro. Kugira uvugishe umusemuzi, akura (833) 578-4441.

**Korean (한국어):** 본 문서에 대해 어떠한 문의사항이라도 있을 경우, 귀하에게는 귀하가 사용하는 언어로 무료 도움 및 정보를 얻을 권리가 있습니다. 통역사와 이야기하려면(833) 578-4441 로 문의하십시오.

**Lao (ພາສາລາວ):** ຖ້າທ່ານມີຄໍາຖາມໃດໆກ່ຽວກັບເອກະສານນີ້, ທ່ານມີສິດໄດ້ຮັບຄວາມຊ່ວຍເຫຼືອ ແລະ ຂໍ້ມູນເປັນພາສາຂອງທ່ານໂດຍບໍ່ເສຍຄ່າ.  
ເພື່ອໂອ້ນວິມັດກັບວ່າມາແປພາສາ, ໃຫ້ໂທຫາ (833) 578-4441.

**Navajo (Diné):** Díí naaltsoos biká'ígíí lahgo bína'idíilkidgo ná bohónéedzà dóó bee ahóót'i' t'áá ni nizaad k'ehjì bee nił hodoonih t'áadoo bááh ilínígóó.  
Ata' halne'ígíí la' bich'ì' hadeesdzih ninízingo kojì' hodiilnih (833) 578-4441.

**Nepali (नेपाली):** यदि यो कागजातबारे तपाईंसँग केही प्रश्नहरू छन् भने, आफ्नै भाषामा निःशुल्क सहयोग तथा जानकारी प्राप्त गर्न पाउने हक तपाईंसँग छ।  
दोभाषेसँग कुरा गर्नका लागि, यहाँ कल गर्नुहोस् (833) 578-4441

**Oromo (Oromifaa):** Sanadi kanaa wajjin walqabaate gaffi kamiyuu yoo qabduu tanaan, Gargaarsa argachuu fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana dubaachuuf, (833) 578-4441 bilbilla.

**Pennsylvania Dutch (Deutsch):** Wann du Frooge iwwer selle Document hoscht, du hoscht die Recht um Hilfe un Information zu griege in dei Schprooch mitaus Koscht. Um mit en Iwwersetze zu schwetze, ruff (833) 578-4441 aa.

**Polish (polski):** W przypadku jakichkolwiek pytań związanych z niniejszym dokumentem masz prawo do bezpłatnego uzyskania pomocy oraz informacji w swoim języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer (833) 578-4441.

**Portuguese (Português):** Se tiver quaisquer dúvidas acerca deste documento, tem o direito de solicitar ajuda e informações no seu idioma, sem qualquer custo. Para falar com um intérprete, ligue para (833) 578-4441.

**Punjabi (ਪੰਜਾਬੀ):** ਜੇ ਤੁਹਾਡੇ ਇਸ ਦਸਤਾਵੇਜ਼ ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹੁੰਦੇ ਹਨ ਤਾਂ ਤੁਹਾਡੇ ਕੋਲ ਮੁਫਤ ਵਿੱਚ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੁੰਦਾ ਹੈ। ਇੱਕ ਦੁਭਾਸ਼ੀਏ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ,(833) 578-4441 ਤੇ ਕਾਲ ਕਰੋ।

## Language Access Services:

**Romanian (Română):** Dacă aveți întrebări referitoare la acest document, aveți dreptul să primiți ajutor și informații în limba dumneavoastră în mod gratuit. Pentru a vă adresa unui interpret, contactați telefonic (833) 578-4441.

**Russian (Русский):** если у вас есть какие-либо вопросы в отношении данного документа, вы имеете право на бесплатное получение помощи и информации на вашем языке. Чтобы связаться с устным переводчиком, позвоните по тел. (833) 578-4441.

**Samoan (Samoa):** Afai e iai ni ou fesili e uiga i lenei tusi, e iai lou 'aia e maua se fesoasoani ma faamatalaga i lou lava gagana e aunoa ma se tologi. Ina ia talanoa i se tagata faaliliu, vili (833) 578-4441.

**Serbian (Srpski):** Ukoliko imate bilo kakvih pitanja u vezi sa ovim dokumentom, imate pravo da dobijete pomoć i informacije na vašem jeziku bez ikakvih troškova. Za razgovor sa prevodiocem, pozovite (833) 578-4441.

**Spanish (Español):** Si tiene preguntas acerca de este documento, tiene derecho a recibir ayuda e información en su idioma, sin costos. Para hablar con un intérprete, llame al (833) 578-4441.

**Tagalog (Tagalog):** Kung mayroon kang anumang katanungan tungkol sa dokumentong ito, may karapatan kang humingi ng tulong at impormasyon sa iyong wika nang walang bayad. Makipag-usap sa isang tagapagpaliwanag, tawagan ang (833) 578-4441.

**Thai (ไทย):** หากท่านมีคำถามใดๆ เกี่ยวกับเอกสารฉบับนี้ ท่านมีสิทธิ์ที่จะได้รับความช่วยเหลือและข้อมูลในภาษาของท่านโดยไม่มีค่าใช้จ่าย โดยโทร (833) 578-4441 เพื่อพูดคุยกับล่าม

**Ukrainian (Українська):** якщо у вас виникають запитання з приводу цього документа, ви маєте право безкоштовно отримати допомогу й інформацію вашою рідною мовою. Щоб отримати послуги перекладача, зателефонуйте за номером (833) 578-4441.

**Urdu (اردو):** اگر اس دستاویز کے بارے میں آپ کا کوئی سوال ہے، تو آپ کو مدد اور اپنی زبان میں مفت معلومات حاصل کرنے کا حق حاصل ہے۔ کسی مترجم سے بات کرنے کے لئے، (833) 578-4441 پر کال کریں۔

**Vietnamese (Tiếng Việt):** Nếu quý vị có bất kỳ thắc mắc nào về tài liệu này, quý vị có quyền nhận sự trợ giúp và thông tin bằng ngôn ngữ của quý vị hoàn toàn miễn phí. Để trao đổi với một thông dịch viên, hãy gọi (833) 578-4441.

**(Yiddish) (אידיש):** אויב איר האט שאלות וועגן דעם דאקומענט, האט איר די רעכט צו באקומען דעם אינפארמאציע אין אייער שפראך אהן קיין פרייז. צו רעדן צו אן איבערזעצער, רופט (833) 578-4441.

**Yoruba (Yorùbá):** Tí o bá ní èyíkéyí ibèrè nípa àkòsílẹ̀ yí, o ní ẹ̀tọ́ láti gba ìrànwọ́ àti iwífún ní èdè rẹ̀ lófẹ́ẹ̀. Bá wa ògbùfọ̀ kan sọrọ̀, pe (833) 578-4441.



## Language Access Services:


### It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, [insert contact information]. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary> or call 1-866-761-9586 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	\$0	This HRA Plan is integrated with an employer-sponsored group health plan which may have an overall deductible. (See the SBC for the group health plan).
Are there services covered before you meet your <a href="#">deductible</a> ?	Not applicable.	This HRA Plan is not subject to a deductible. The HRA Plan reimburses medical expenses you incur for medical care by doctors that are recommended through Garner Health's website, smart phone application, or concierge service, up to the balance of your HRA account. It does not reimburse medical expenses you incur for medical care by doctors that are not recommended by Garner.
Are there other <a href="#">deductibles</a> for specific services?	No.	The HRA Plan is integrated with an employer-sponsored group health plan which may have a deductible, including other deductibles for specific services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	Not applicable.	The HRA Plan can only reimburse you up to the amount in your HRA account.
What is not included in the <a href="#">out-of-pocket limit</a> ?	Not applicable.	The HRA Plan can only reimburse you up to the amount in your HRA account.
Will you pay less if you use a <a href="#">network provider</a> ?	It depends.	The HRA Plan will only reimburse medical expenses you incur from a network provider that is recommended through Garner Health's website, smart phone application or concierge service, up to the balance of your HRA account. Out-of-network providers are not recommended by Garner Health and no reimbursement will be available from your HRA account.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	It depends.	This HRA Plan is integrated with an employer-sponsored group health plan. If the employer-sponsored group health plan requires a referral to see a specialist, then in order to be reimbursed up to the balance of your HRA account, you will need to (1) obtain a referral, and (2) select a specialist that is recommended through Garner Health's website, smart phone application, or concierge service.

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information*
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	0-100%	N/A	This HRA Plan is integrated with an employer-sponsored group health plan. If this service is covered by the group health plan, you may be reimbursed up to the balance of your HRA account for eligible copay, deductible, and coinsurance. To be eligible for reimbursement for this type of medical expense, you must use the Garner Health's website, smart-phone application, or concierge service to receive an in-network doctor recommendation before you incur the out-of-pocket expenses with the recommended doctor.
	<a href="#">Specialist</a> visit	Same as above.	Same as above.	Same as above.
	<a href="#">Preventive care/screening/immunization</a>	Same as above.	Same as above.	Same as above.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	Same as above.	Same as above.	Same as above.
	Imaging (CT/PET scans, MRIs)	Same as above.	Same as above.	Same as above.
If you need drugs to treat your illness or condition	Generic drugs	N/A. No coverage is available from your HRA account for this type of medical event	N/A. No coverage is available from your HRA account for this type of medical event	This HRA Plan is integrated with an employer-sponsored group health plan, which may cover some of the out-of-pocket expenses related to drugs. However, no coverage is available from your HRA account for this type of medical event.
	Preferred brand drugs	Same as above.	Same as above.	Same as above.
	Non-preferred brand drugs	Same as above.	Same as above.	Same as above.
	<a href="#">Specialty drugs</a>	Same as above.	Same as above.	Same as above.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	(Same as if you visit a health care provider's office or clinic.)	(Same as if you visit a health care provider's office or clinic.)	This HRA Plan is integrated with an employer-sponsored group health plan. If this service is covered by the group health plan, you may be reimbursed up to the

\* For more information about limitations and exceptions, see the [plan](#) document, which is accessible via the Garner Health website, concierge, or smartphone app.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information*
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
				balance of your HRA account for eligible copay, deductible, and coinsurance. To be eligible for reimbursement for this type of medical expense, you must use the Garner Health's website, smart-phone application, or concierge service to receive an in-network doctor recommendation before you incur the out-of-pocket expenses with the recommended doctor.
	Physician/surgeon fees	Same as above.	Same as above.	Same as above.
<b>If you need immediate medical attention</b>	<a href="#">Emergency room care</a>	N/A	N/A	This HRA Plan is integrated with an employer-sponsored group health plan, which may cover some of the out-of-pocket expenses related to immediate medical attention. However, no coverage is available from your HRA account for this type of medical event.
	<a href="#">Emergency medical transportation</a>	Same as above.	Same as above.	Same as above.
	<a href="#">Urgent care</a>	Same as above.	Same as above.	Same as above.
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	(Same as if you visit a health care provider's office or clinic.)	(Same as if you visit a health care provider's office or clinic.)	This HRA Plan is integrated with an employer-sponsored group health plan. If this service is covered by the group health plan, you may be reimbursed up to the balance of your HRA account for eligible copay, deductible, and coinsurance. To be eligible for reimbursement for this type of medical expense, you must use the Garner Health's website, smart-phone application, or concierge service to receive an in-network doctor recommendation before you incur the out-of-pocket expenses with the recommended doctor.
	Physician/surgeon fees	Same as above.	Same as above.	Same as above.
<b>If you need mental health, behavioral health, or substance</b>	Outpatient services	Same as above.	Same as above.	Same as above.

\* For more information about limitations and exceptions, see the [plan](#) document, which is accessible via the Garner Health website, concierge, or smartphone app.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information*
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>abuse services</b>	Inpatient services	Same as above.	Same as above.	Same as above.
<b>If you are pregnant</b>	Office visits	Same as above.	Same as above.	Same as above.
	Childbirth/delivery professional services	Same as above.	Same as above.	Same as above.
	Childbirth/delivery facility services	Same as above.	Same as above.	Same as above.
<b>If you need help recovering or have other special health needs</b>	<a href="#">Home health care</a>	Same as above.	Same as above.	Same as above.
	<a href="#">Rehabilitation services</a>	Same as above.	Same as above.	Same as above.
	<a href="#">Habilitation services</a>	Same as above.	Same as above.	Same as above.
	<a href="#">Skilled nursing care</a>	Same as above.	Same as above.	Same as above.
	<a href="#">Durable medical equipment</a>	Same as above.	Same as above.	Same as above.
	<a href="#">Hospice services</a>	Same as above.	Same as above.	Same as above.
<b>If your child needs dental or eye care</b>	Children's eye exam	N/A. No coverage is available from your HRA account for this type of medical event.	N/A. No coverage is available from your HRA account for this type of medical event.	This HRA Plan is integrated with an employer-sponsored group health plan, which may cover some of the out-of-pocket expenses related to this type of medical event. However, no coverage is available from your HRA account for this type of medical event.
	Children's glasses	Same as above.	Same as above.	Same as above.
	Children's dental check-up	Same as above.	Same as above.	Same as above.

### Excluded Services & Other Covered Services:

Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or <a href="#">plan</a> document for more information and a list of any other <a href="#">excluded services</a> .)		
<ul style="list-style-type: none"> <li>Any expense payable through another source (such as your employer's group medical plan plan).</li> <li>Any service or procedure your employer's group medical plan does NOT cover.</li> </ul>	<ul style="list-style-type: none"> <li>Any expense that you incur from a doctor that was not recommended to you by Garner Health, except in the case of emergency care. Please read the plan document for more information.</li> </ul>	<ul style="list-style-type: none"> <li>Any services or supplies beyond the amount in the HRA Account or services or supplies that are not reimbursable (even if they meet the definition of medical care) under the Internal Revenue Code Section 213.</li> </ul>

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <a href="#">plan</a> document.)
<ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those

\* For more information about limitations and exceptions, see the [plan](#) document, which is accessible via the Garner Health website, concierge, or smartphone app.

agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318- 2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: [insert applicable contact information from instructions].

**Does this plan provide Minimum Essential Coverage?** **No**, however, this plan is integrated with a group health plan that may provide minimum essential coverage.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards?** **No**, however, this plan is integrated with a group health plan that may meet the minimum value standards. If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

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## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist \[cost sharing\]](#) N/A
- Hospital (facility) [\[cost sharing\]](#) N/A
- Other [\[cost sharing\]](#) N/A

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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In this example, Peg would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$N/A
<a href="#">Copayments</a>	N/A
<a href="#">Coinsurance</a>	N/A
<i>What isn't covered</i>	
Limits or exclusions	N/A
<b>The total Peg would pay is</b>	<b>N/A**</b>

### Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$N/A
- [Specialist \[cost sharing\]](#) N/A
- Hospital (facility) [\[cost sharing\]](#) N/A
- Other [\[cost sharing\]](#) N/A

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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In this example, Joe would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$N/A
<a href="#">Copayments</a>	N/A
<a href="#">Coinsurance</a>	N/A
<i>What isn't covered</i>	
Limits or exclusions	N/A
<b>The total Joe would pay is</b>	<b>N/A**</b>

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist \[cost sharing\]](#) N/A
- Hospital (facility) [\[cost sharing\]](#) N/A
- Other [\[cost sharing\]](#) N/A

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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In this example, Mia would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$N/A
<a href="#">Copayments</a>	N/A
<a href="#">Coinsurance</a>	N/A
<i>What isn't covered</i>	
Limits or exclusions	N/A
<b>The total Mia would pay is</b>	<b>N/A**</b>

\*\* This plan does not cover specific services the way a major group health plan does. Instead, it reimburses eligible copayments, coinsurance, and deductible expenses that are incurred pursuant to your employer's major group health plan, and that are considered eligible for reimbursement under Section 213 of the Internal Revenue Code, up to the amount available in the HRA, and pursuant to the requirements described in the plan document. The employer's group health plan (integrated with the HRA plan) would be responsible for

the other costs of these EXAMPLE covered services.



