

Customer Service Contacts for American Senior Communities Benefit Plans

401(k) Retirement Savings Plan

Website: http://transamerica.com/portal/ascretire (type directly into browser)

Customer Service: 800-755-5801

Anthem (Medical Plans)

Contract #: W24110

Website: https://www.anthem.com Customer Service: 833-578-4441

<u>TrueRx (Pharmacy Benefit Manager)</u>

Website: http://www.truerx.com
Customer Service: 866-921-4047

Rx Help Centers Prescription Advocacy

Website: help@rxhelpcenters.com
Customer Service: 866-478-9593

<u>Delta Dental Plan</u>

Website: www.deltadentallN.com
Customer Service: 800-524-0149

VSP Delta Vision Plan

Website: www.vsp.com/eye-doctor
Customer Service: 800-877-7195

WEX Benefits Flexible Spending Accounts and COBRA

Website: https://www.wexinc.com
Customer Service: 866-451-3399

Sedgwick Leave of Absence and ADA Administration

Website: https://timeoff.sedgwick.com

Customer Service: 855-279-9092

Lincoln Financial Group

Basic Life and Voluntary Life: 800-423-2765

Short Term Disability: 866-783-2255

Employee Assistance Program (EAP): 888-628-4824 or

https://www.guidanceresources.com

Aflac (Critical Illness and Accident Insurance)

Website: https://www.aflacgroupinsurance.com

Customer Service: 800-433-3036

To Change Your Basic Life Beneficiary or to Cancel Voluntary Benefits

Call the Benefits Enrollment Call Center: 855-288-1607

See your Payroll/Benefits Coordinator for mid-year changes in insurance due to a qualifying life event (birth, death, marriage, divorce, etc.)